

The Club at River Wilderness

CLUB RULES & POLICIES

2027

Introduction

Members and their guests are expected to comply with Club Rules and to respect the spirit and intent of the policies and procedures that govern our Club's operation. Together we can all enjoy our course and clubhouse with the class and thoughtfulness expected in a country club environment. Our hope is that enforcement of these rules will be unnecessary; however, they will be enforced when required.

Please feel free to see the General Manager, Membership Director, Food and Beverage Director, Head Golf Professional (for Golf specific questions), and Athletic Director (for questions concerning Tennis, Fitness, or the Pool) for hours of operation, to answer any questions you may have, and/or to settle any issues that may arise. For billing questions, you may also contact the Membership Director.

This is a living document, and will be updated and revised as necessary at the discretion of the Club.

General Rules of Conduct

- Members are expected to behave in a respectable manner and comply with all reasonable requests made to them by the Club's management staff. It is expected that all interactions with the staff are conducted in a courteous manner. Abusive language and disregard of instruction will not be tolerated. Member privileges may be suspended or terminated at the discretion of the management.

- Members will be held fully responsible for the conduct of their family, their guests, and themselves. Any improper behavior should immediately be brought to the attention of the General Manager or applicable Department Head.

- The Club expects Members and guests to be dressed in the manner befitting membership in a Country Club. Proper attire is defined in these Rules & Regulations for each area of the River Wilderness facility – Clubhouse, Athletic Center, and Golf.

- Members may not reprimand, harass, verbally abuse, or have inappropriate contact with employees of the Club. Any concerns with employees should be brought to the attention of the employee's direct manager or General Manager and should never be addressed by members/guests directly.

- Service areas including bars, kitchens, and maintenance buildings are off-limits to Members.

- Members must abide by the Club's hours of operation, including periods when Club facilities have been reserved for special events.

- Members may not furnish Member information to others for the purpose of unauthorized solicitations, and no petitions of any kind may be solicited, circulated, or posted on Club property without the written consent of Club Management.

- Members must not make financial or contractual commitments on behalf of the Club without proper prior authorization by the Club Management.

- The General Manager and the staff are authorized and required to enforce Club rules. Members and guests not adhering to Club rules may be refused service and asked to leave.

Membership Rules and Policies

- Membership contracts run on a calendar year. Any membership contract initiated during the calendar year is due for renewal on January 1st at the set rate for the upcoming year. Prepaid membership dues are prorated based on remaining months in the current contract year based on the sign-up date.

- Membership identification numbers are issued to Members and eligible members of their family. Member numbers may not be used by any person other than the Member to whom it is issued. No Member may use or attempt to use the membership account of another Member. We encourage members to use their member numbers to check in for golf, activities, and food and beverage. Member numbers must be shown at time of charges incurred to the member balance.

- A service charge (gratuity), credit card processing fee, and applicable states/local taxes are added to each food and beverage charge. As required by law, sales tax also applies to all products and services.

- Members will receive an itemized, electronic statement (or hard copy upon request) each month. Payment is due within 3 days of the date of your statement. Payments are applied via payment method provided. Any payment decline will incur a late fee of 1.5 % per month. Failure to pay dues or other charges within a 30 day period will result in membership privilege suspension and will be subject to other methods of collection.

- Members in all classifications have a quarterly Food and Beverage minimum of $180.00 for a single membership and $350.00 for a family membership. The minimum period begins on January 1st and runs through December 31st. The minimums are calculated on a quarterly basis and must be met within that quarter. Any unused portion is automatically charged to the Members account. It is not permissible to share your member number for other members to use toward your minimum. *There are no exceptions to the quarterly use and billing. Accounts may not be "paused" for any reason other than illness. In the event of a member's resignation, the outstanding amount is still owed.*

- Members assume sole responsibility for their property. The Club is not responsible for losses or damages to private property used or stored on Club facilities.

- Members are responsible for property damages and/or personal injuries caused by themselves, family members, or guests. Repairs or replacement costs may be charged to the responsible Member.

- Each Member must maintain current contact information (address, phone number(s), and email address, adjusted seasonally as required) with the Club to which all correspondence and invoices are to be sent.

- All payments for memberships, food and beverage, banquets, events, clinics, lessons, personal training, camps, after-school programs, and other products and services for the club and/or using Club Facilities are to be paid directly to the Club. In no circumstance shall any monies be paid directly to an employee and/or paid in cash to an employee. All charges for services are to be applied to a members account and/or paid through the Point of Sale system. Any monies owed to the Pro, Instructor, and/or Personal Trainer will be paid to them by the Club as an Independent Contractor in accordance with a written agreement with the Club.

- Members are permitted to host the same guest a maximum of eight (8) times per calendar year. This limitation applies to all Club activities, including but not limited to golf, social events, and weekly card games.

- All member resignations and downgrades are subject to a **90-day resignation policy**. In the event of a resignation, members are required to continue to pay all membership dues and fees that they are paying at the time of resignation for the entire 90 days. All prepaid dues and fees are non-refundable.

- Membership resignations must be submitted to the Membership Director in writing. The member must receive a receipt that the 90-day notice was received.

- If a Member resigns and wishes to rejoin within one year from the resignation date, the Member will be required to any unpaid balances and/or any applicable Initiation Fees.

- Members who resign are responsible for all financial obligations relating to their membership and/or final charges. If the Club has to seek the collection of delinquent charges, the member will be obligated to pay the amount owed as well as attorney fees and costs incurred in the collection of said amount.

Clubhouse Rules and Policies

- No solicitations are permitted for any non-Club activity, including the posting or distributing of flyers or brochures. The General Manager can answer any questions you may have about this policy.

- All food and beverages consumed on the golf course or in the Club's facilities must be furnished by the Club (see wine exception in Dining Rules and Policies).

- Gentlemen are required to remove their hats in the Clubhouse, except in the men's locker room and shirts must be tucked in (unless they are made to be worn on the outside). Golf & Tennis attire, as well as dressy jeans, are always allowed in the Clubhouse area. Swim wear must have a modest cover up to be worn at all times in the Clubhouse. No bare feet, bare midriffs, or short shorts are ever allowed. Exceptions to the Dress Code will be allowed for any costume, theme, or Special Event planned by the Club.

- Children under the age of 16 must be under adult supervision at all times except for occasions approved by the General Manager.

- Cell phone calls are not permitted in the Main Dining Room or Garden Room. Calls may be taken in the Lobby or outside.

- Members are granted complimentary use of the Legends Room for social gatherings or business-related functions, provided the event does not require dedicated Club staffing. All Legends Room reservations must be coordinated and approved through the Sales Director and are subject to availability during the Club's regular hours of operation.

Dining Rules and Policies

- Members are encouraged to make reservations for evening dining no later than noon on the day required. Reservations for groups of more than eight should be made at least 24 hours in advance. Due to limited seating for special events, reservations should be made well in advance and cancellations called in at least 48 hours in advance.

- Reservations for all dining and special events are taken on a first-come, first-served basis. Reservations shall be held for fifteen minutes after the reserved time.

- For your convenience when enjoying a private bottle of wine at your table, a corkage fee of $20.00 per bottle will be applied to all bottles of wine brought into the Club. Wines brought into the Club are allowed as long as it does not compete with anything represented on the Club's current wine list. At no time shall a member bring their own wine without paying a corkage fee. No other beer or alcohol may be brought into the Club for consumption.

- Instances of poor service should be brought to the immediate attention of the Food and Beverage Director and/or Manager on duty in a respectful manner. They are best suited to respond to your needs and work towards a resolution.

- Private parties and banquets by Members are encouraged, and reservation of the Club's facilities can be arranged with the Sales Director. The Club may also cater parties at private homes. All arrangements need to be confirmed in writing by the Club, detailing the date, menus, entertainment, hours and costs. Food & beverage charges for these events will not apply to the Member's Food & Beverage Minimum. A deposit and guaranteed count are required per the Banquet contract. *No exceptions will be made to lower the guaranteed number of attendees.*

- All food and beverage consumed in the Clubhouse must be furnished by the Club (exception of wine policy above). The only exception is a for a special event (birthday, anniversary, etc.) Upon approval by management a specialty cake may be brought in. The pastry chef is also available to make specialty cakes upon request.

- All food and beverage receipts must be signed by the member/guest and returned to the serving staff upon completion of service. The Club maintains records of all dining transactions and requires signatures to ensure accurate billing and provide documentation in the event of any billing discrepancies or disputes.

Golf Rules and Policies

- Members must check in at the Golf Shop prior to play. The Golf Shop will authorize your starting time, the players in each group, starting hole and any special instructions.

- All food and beverages consumed at the Club facilities, including the golf course, must be furnished by the Club. Food & Beverage is available in the Clubhouse, Pro Shop, and on the Beverage Cart.

- The Pro Shop will be glad to explain the protocol for booking advance Tee times either by using our on-line system or by calling the Pro Shop.

- Golf Members may make tee times 14 days in advance in accordance with our Membership Offerings. SoFit Members may make tee times 7 days in advance.

- Special Golf Shop approval is required for five-some play and no more than three golf carts are permitted per group at any time. Twosomes and singles may be grouped with other Members in periods of heavy play.

- Members are expected to play their reserved tee times. No show tee times are a disservice to other members and the club. Members are allowed one no show tee time per month. Additional no show times will be charged to the members account at the

rack rate for the that time. Please call or cancel at least 24 hours in advance. Exceptional circumstances will be taken into account (including weather).

- Members are responsible for the care of the golf course during play and are expected to repair their divots and ball marks, to rake traps and to obey directional signs and course markings with their golf carts.

- The Rules of Golf, as published by the U.S.G.A. shall be the rules of the Club, along with our posted Local rules.

- For the enjoyment of all Members, a reasonable pace of play must be maintained. In general, players should keep pace with the group ahead. If circumstances warrant, the professional golf staff may take any action it deems necessary to regulate satisfactory pace of play (including moving the group forward or off the course). It is expected that all interactions with the professional golf staff are conducted in a courteous manner. Abusive language and disregard of instruction will not be tolerated.

- According to Florida law, you must be 16 years of age with a driver's license to operate a golf cart on Club property. Any children under the age of 16 must be under the supervision of an adult while on Club property unless otherwise approved by the General Manager.

- Members may operate a private golf cart (approved by the Club and properly maintained) after paying the Trail Fee. Trail plans are only offered to full golf members. Annual Cart Leases are also available, as well as paying for each cart on an "as used" basis. Private cart owners are required to obtain an annual sticker upon payment of trail fee and providing proof of insurance. Private carts must meet the required specifications for golf course operations. See the Club website for list of golf cart specifications.

- Private carts are expected to follow all rules of play set by the Pro Shop and Course Superintendent.

  Violations may result in the suspension of member cart privileges.
  *First violation – reminder of the rules
  *Second violation – written warning in member file
  *Third violation – cart privilege revoked for 30 days – member will be assigned a golf cart from pro shop inventory with the standard GPS restrictions.

  If another violation occurs, private cart privileges will be suspended for the remainder of the year. A golf cart from the pro shop inventory will be assigned for use with the standard course GPS restrictions for the remainder of the year.

- A standard foursome should have 2 players per cart (2 carts) per round.

- Member group tee times must confirm the names and number of players 48 hours in advance of play. Failure to do so will result in the loss of preferred group times. No shows will be subject to the no show policy on page 6.

- Ladies Golf Association (LGA), Men's Golf Association (MGA), and the Niners Golf League Have priority bookings on their respective days. Registration will close 24 hours in advance of the event.

- No play is permitted anywhere on the Golf Course (including the practice facilities) when it is closed. The Golf Course (including the practice facilities) is closed whenever grounds can be damaged by play, for adverse weather conditions, or for maintenance purposes. The Head Golf Professional, Golf Course Superintendent, or General Manager will determine when the golf course is fit for play.

- Do your part to make a round of golf a pleasant experience for everyone. Play shots promptly, keep pace with the group ahead and yield the right of way if you are going to or from home in your golf cart, or if you find yourself interfering with play on a hole other than the one you are playing.

- A computerized system is available in the Golf Shop for Members to maintain their handicaps. Scores should be posted after each round (home and away). The Club's Head Golf Pro supervises handicaps. The official Handicap Committee, as required by the USGA, are responsible for overseeing and monitoring the GHIN system. Irregularities and misconduct when posting GHIN scores will be addressed by the committee according to USGA guidelines.

- Flags are available through the Golf Shop for those Members with physical limitations that prevent compliance with golf cart rules. *The program requires a physician's statement and Members must adhere to Program Rules as published and explained to each player receiving a handicap flag.*

- Carts can **NEVER** be driven on the green or on the collar of the green. This is cause for immediate suspension of play and review of privileges.

- Practice greens, Driving Range, and 19th Hole should be used for all practice. Practice is not permitted on the Golf Course. Hours of operation for practice facilities are posted in the Golf Shop, and the golf dress code applies to practice facilities. When not playing a round of golf, the use of practice facilities is governed by membership category, and the procedure for use by each category is posted in the Pro Shop.

- Proper attire for Members and guests is required when playing the course or when using any of the practice facilities.
    - **Men:** Shirts must be collared; T-shirts are not permitted. Golf slacks and appropriate length of golf shorts are acceptable: No blue jeans are permitted.

- **Women:** Golf tops with a sleeve do not need a collar; sleeveless tops do need a collar. Golf slacks, skorts, capris and modest length shorts are acceptable. No blue jeans are permitted.

Athletic Rules and Policies

- Members will receive a key fob for entry to the Fitness Center and must sign in for each visit. All Members and guests are required to have signed an agreement and release of liability for the use of all athletic facilities including the pool. Facilities are to be used at the Member's own risk. Members are responsible for their own safety as well as the safety of their family and guests.

- The pool is only open from dawn to dusk. There is no lifeguard on duty. The mandatory rules governing use of the pool are posted in the pool area.

- Fitness equipment must be used in the manner intended. Fitness equipment use is by first-come basis with suggestions for time limits posted, as necessary. You must remove your weights from equipment and wipe down equipment after using.

- Members must follow the directions of any staff trainer or manager. Any Member who fails to promptly comply may be asked to leave the facilities.

- Children under age 16 may only use the facilities under parental supervision unless otherwise approved by the Athletic Director.

- Horseplay is not acceptable, and no running is permitted around the pool or pool deck. There is no lifeguard on duty.

- Alcohol is not permitted anywhere in the athletic facility or pool area without prior approval of the Athletic Director or General Manager.

- Proper attire, including footwear, must be worn when using any of the athletic facilities. Appropriate tennis apparel consists of tennis shorts and skirts, tennis shirts for gentlemen, tennis and sleeveless shirts for ladies, and tennis shoes only. Shirts are to be worn at all times in the exercise areas and shoes must have a closed toe; open toed shoes are not permitted. Proper bathing attire is required in the pool and surrounding areas.

- All fitness classes are scheduled by the Club and staffed by Club approved instructors.

- All personal trainers must be registered and approved by the Club General Manager.

- Members are permitted to bring a guest to use the facility no more than five times with the approval of the Athletic Center Director.